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Business Process Reengineering and Organizational Structure – A Case Study of Indian Commercial Banks

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Abstract

Business Process Reengineering is an innovative technique which is used to induce the radical change in the organization set up. The goal of the technique is to achieve an optimum level of effectiveness and efficiency. The paper strives to study the relationship between BPR and Organizational Structure with special reference to State Bank of India. For the said purpose a sample of 250 employees was chosen randomly from various branches of SBI with J&K State. A self designed instrument was used to collect data from the respondents. The data was analyzed by using Correlation, t-test and regression analysis. The results reveal that there exists a significant relationship between BPR and OS. Also, the modified OS after implementing BPR is more effective and competitive.

Keywords: Business Process Reengineering, organizational Structure, Effectiveness, competitive.

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